



# MINNESOTA STATE HIGH SCHOOL LEAGUE

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To: MSHSL Officials

From: Minnesota State High School League

Re: ArbiterSports Data Breach

Date: August 25, 2020

The Minnesota State High School League is communicating directly with you in response to important information that was received from ArbiterSports. Below is additional and clarifying information about the email that some of our MSHSL officials received from ArbiterSports:

- The Minnesota State High School League received a phone call on Monday, August 24, 2020, providing basic information that ArbiterSports had experienced a data breach this summer prior to July 15, 2020, and they would be providing additional information to affected individuals.
- MSHSL staff requested more specific information and ArbiterSports responded by providing a copy of the notice being sent to officials today, Tuesday, August 25, 2020. This notice shares that a data breach had occurred prior to July 15, 2020.
- The phone call on Monday, August 24, 2020, was the first notification provided to the Minnesota State High School League regarding this data breach.
- The email being sent by ArbiterSports to affected officials is legitimate and provides important details of what was breached.
  - ArbiterOne, the platform which the MSHSL uses to register and monitor eligibility of officials, was one of the products breached.
  - An undetermined number of ArbiterOne users had personal data, including social security numbers, accessed by the unauthorized party.
  - Officials who have an ArbiterOne profile and were affected will be notified by email from ArbiterSports. This email shares steps they have taken and the rights that impacted users have and includes a phone number for questions and access to additional information.
  - Arbiter reported that ArbiterPay was not involved in the data breach.
- Additional questions about the data breach should be directed to ArbiterSports. (877)296-5652 Monday through Friday from 6:00 a.m. to 8:00 p.m. Pacific Time or Saturday and Sunday from 8:00 a.m. to 5:00 p.m. Pacific Time.

The Minnesota State High School League maintains high expectations for its partners to perform in a manner that supports and protects the mission of the League; these expectations were not met. The League will continue to evaluate agreements and platforms for registration and monitoring the eligibility for officials.

The MSHSL is closely monitoring this situation in collaboration with ArbiterSports, and we are continuing to collect as much information as possible on the breach. We deeply regret any inconvenience this may cause.

Out of an abundance of caution, we encourage you to monitor your online and financial activity and report anything suspicious.

The MSHSL takes cyber-threats seriously and we are committed to holding ArbiterSports accountable and keeping your personal information safe and secure. We value your relationship with the MSHSL and thank you for your work on behalf of participants and programs by serving as an official in League programming.