



MINNESOTA STATE HIGH SCHOOL LEAGUE

Class AA Boys Hockey State Tournament Season Ticket Holder Frequently Asked Questions

Applying for Season Tickets

Q: How do I get season tickets?

A: The waiting list application can be found on the MSHSL website MSHSL.org. Look under **Sports and Activities – Hockey – Boys** and navigate to the bottom of the Boys Hockey page. The application link for season tickets is under **Tournament Resources**.

Q: How do I change my contact information?

A: Email mshsl@wild.com with any changes to your contact information.

Q: How long is the wait for season tickets?

A: The estimated wait for season tickets is 10+ years.

Q: How many season tickets can I sign up for?

A: The ticket limit is **two per person**. More than one individual in a household can request tickets if a separate form is filled out for each person.

Q: Where are the seats located for new season ticket holders?

A: New season ticket holders will be seated in the upper level/2nd deck of the Xcel Energy Center.

Using My Season Tickets

Q: How will I receive communication about my season tickets?

A: All communication about season tickets will come from the Xcel Energy Center. It is important to know the addresses information will come from and time frames when information will be sent.

Q: What email addresses will the ticket information come from?

A: The Xcel Energy Center uses three email addresses to send out season ticket information:

info@xcelenergycenter.com

mshsl@wild.com

noreply@ticketmaster.com

Q: When will payment information to be emailed to me?

A: You should receive an email from the Xcel Energy Center in **mid-September** with payment information and a link to your My Wild Account. Your invoice will be in your account.

Q: When are my tickets placed in my account?

A: Tickets are placed in accounts in **mid-January**.

Q: How often do I get the opportunity to change seats?

A: The Select-A-Seat process is offered to season ticket holders every three years.

Q: Can I transfer my season tickets to another person?

A: Tickets can only be transferred to an *immediate family member*. An immediate family member is a parent, grandparent, child, grandchild, sibling, or spouse.